

**Walnut Creek Special Utility District**

1155 Highway 199 West  
Springtown, Texas 76082

Account # \_\_\_\_\_

**Service Application and Agreement**

In addition to this completed and signed service agreement, a copy of your driver's license and rental/lease agreement (if applicable) must be provided. Work orders will not be generated until all paperwork and payments have been received by WCSUD office.

Please Print:

Date - \_\_\_\_\_

APPLICANT'S NAME \_\_\_\_\_ Driver's License # \_\_\_\_\_

CO-APPLICANT'S NAME \_\_\_\_\_ Driver's License # \_\_\_\_\_

SERVICE LOCATION/ADDRESS \_\_\_\_\_  
(Include street address and city)

BILLING ADDRESS \_\_\_\_\_  
Street Address or PO Box City State Zip Code

PHONE:

PRIMARY (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ SECONDARY (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

REQUESTED START DATE \_\_\_\_\_

PREVIOUS SERVICE WITH WALNUT CREEK SUD: (Check One) YES \_\_\_\_\_ NO \_\_\_\_\_

BILLING PREFERENCE: (Check One) PAPER \_\_\_\_\_ E-BILL \_\_\_\_\_  
(IF E-BILL IS NOT RECEIVED DUE TO CUSTOMER E-MAIL FORMATING NOT BEING COMPATIBLE WITH DISTRICT'S, LATE FEE WILL NOT BE WAIVED)

**PLEASE INDICATE CLASSIFICATION OF SERVICE REQUESTED: (Check One)**

Residential \_\_\_\_\_ Rental \_\_\_\_\_ Commercial \_\_\_\_\_

Other \_\_\_\_\_ (If other please specify type) \_\_\_\_\_

To your knowledge, is there an irrigation system located on the property? Yes \_\_\_\_\_ No \_\_\_\_\_

To your knowledge, is there a well located on the property? Yes \_\_\_\_\_ No \_\_\_\_\_

Do you plan on installing an irrigation system on the property? Yes \_\_\_\_\_ No \_\_\_\_\_

**30 TAC 344.51(d)** If an irrigation system is designed or installed on a property that is served by an on-site sewage facility, as defined in Chapter 285 of this title (relating to On-Site Sewage Facilities), then:

**(2)** any connections using a private or public potable water source must be connected to the water source through a reduced pressure principle backflow prevention assembly

**\*\*\*NOTICE\*\*\***

❖ **WHEN APPLICABLE, THE \$200.00 NEW CUSTOMER FEE IS NON-REFUNDABLE. Initial: \_\_\_\_\_**

❖ **REQUEST FOR CONFIDENTIALITY OF PERSONAL INFORMATION**

*For office use only:*

Deposit: \_\_\_\_\_ Payment Method: Cash Credit Card Check (# \_\_\_\_\_)

New Customer Fee: \_\_\_\_\_

Tap Fee: \_\_\_\_\_

Total: \_\_\_\_\_

The District shall sell and deliver water service to the Applicant and the Applicant shall purchase water service from the District in accordance with the Texas Commission on Environmental Quality rules, regulations, and Service Policy of the District, as amended from time to time by the Board of Directors of the District. Upon compliance with said Policies, including payment of a deposit and any additional required service fees, the Applicant shall become eligible to receive service.

The Applicant shall pay the District for service hereunder as determined by the District's Service Policies and upon the terms and conditions set forth therein, a copy of which may be reviewed in the District's office. A copy of the Agreement shall be executed before service may be provided to the Applicant.

**I understand that I must begin paying the current Walnut Creek Special Utility District water rate for a monthly charge as soon as the meter is installed and must continue to pay as long as the Applicant's account status is active regardless of whether water is used through the meter or not. The minimum bill reserves capacity for the Applicant's usage at any time he/she requires use of the meter.** **Initial: \_\_\_\_\_**

The District shall have the authority to discontinue, terminate, or suspend the service to any customer not complying with any policy or not paying any utility rates, fees, or charges as required by the District's Service Policies. At any time, service is discontinued, terminated, or suspended, the District shall not re-establish service unless it has a current, signed copy of this agreement.

All water shall be metered by meters to be furnished and installed by the District. The meter connection is for the sole use of the customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, re-sell, or sub-meter water to any other persons, dwellings, businesses, etc. is prohibited by the State.

The District shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Applicant's property at a point to be chosen by the District, and shall have access to its meter and equipment located upon Applicant's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Applicant's property.

**The Applicant shall install, at their own expense, any necessary service lines from the District's facilities and equipment to the point of Applicant's use, including any customer service isolation valves, backflow prevention devices, pressure regulators, clean-outs and other equipment as may be specified by the District.** **Initial: \_\_\_\_\_**

**By execution hereof, the Applicant shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other customers/users of the District, normal failures of the systems, or other events beyond the District's control.** **Initial: \_\_\_\_\_**

The Applicant shall grant to the District permanent recorded easement(s) dedicated to the District for the purpose of providing reasonable rights of access and use to allow the District to construct, maintain, replace, upgrade, parallel, inspect, test, and operate any facilities necessary to serve that Applicant, as well as the District's purposes in providing system-wide service for existing or future customers.

In the event the total water supply is insufficient to meet the service of all of the District's customers, or in the event there is a shortage of water, the District may initiate the Emergency Drought Contingency Program as specified in the District's Service Policies. By execution of the Agreement, the Applicant hereby agrees to comply with the terms of said program.

**All water utilities including the District are required by the Texas Commission on Environmental Quality (TCEQ) to obtain a completed Customer Service Inspection (CSI) Certificate before designating and transferring the account to permanent status for continuous water service. Water service is considered temporary until CSI requirement is verified.** **Initial: \_\_\_\_\_**

The District shall also have access to the Applicant's property for the purpose of inspecting for possible cross-connection hazards, illegal lead materials, and any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or the District's Service Policies.

The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system connection or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. The following unacceptable practices are prohibited by State regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention device.
- b. No Cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air gap or a reduced pressure-zone backflow prevention assembly. Reduced pressure-zone backflow prevention assemblies must be tested annually.
- c. No connection which allows water to be returned to the public drinking water supply is permitted.
- d. No pipe or fitting which contains more than 8% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- e. No solder or flux which contains more than 0.2% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

The District shall maintain a copy of this agreement for as long as the Applicant and/or premises are connected to the public water system. The Applicant shall allow their property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the District or its designated agent prior to initiating continuous water service. The inspections shall be conducted during the District's normal business hours.

The District shall notify the Applicant in writing of any cross-connection or other potential contamination hazard which have been identified during the initial or periodic re-inspection. The Applicant shall, at their own expense, properly install, test, and maintain any backflow prevention assembly required by the District in accordance with TCEQ regulations. Copies of all testing and maintenance records shall be provided to the District as required.

Failure to comply with the terms of this service agreement shall cause the District to terminate service. Any expenses associated with the enforcement of this agreement shall be billed to the Applicant.

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall justify discontinuance, termination, or suspension of service until such time as the violation is corrected to the satisfaction of the District.

By execution hereof, the Applicant acknowledges receipt of a copy of Walnut Creek Special Utility District's service agreement rules and regulations in accordance with the Texas Commission on Environmental Quality and agrees to comply with its terms.

I request any personal information held by the District which is necessary for my water utility account be held as confidential at no charge and not be released to unauthorized persons. Authority exceptions are stated under House Bill No. 859. **Initial:** \_\_\_\_\_

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**Applicant's Signature**

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**Co-Applicant's Signature**

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**Date**